



European Producers of Laminate Flooring

# Instruction sheet

## Cleaning and care of laminate floorings in the home

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### General remarks

Congratulations on choosing your laminate flooring: you have made the right decision - for an easy-care, durable floor covering with a long life and a hygienic surface.

With very little time and effort you can go a long way towards ensuring that your new laminate flooring stays in beautiful condition and retains its long-term value: a temperature of 18-25°C with a relative humidity of 40-70% makes for a feeling of well-being and a healthy, pleasant environment in the room.

You are thereby giving your laminate flooring optimal conditions, since at a higher humidity the chipboard parts of the laminate elements – as with all wood-based products - will tend to swell. Low humidity (taking into account air conditioning and underfloor heating), coupled with high temperatures, on the other hand, causes shrinkage. When the heating is on in your home, it is advisable to use humidifiers.

### Don't clean it away – keep it away

We all know that dirt is brought into the house from outside and then gets trodden into the floor.

The best way of cleaning is to avoid dirt - simply leave it outside the door - but how? Just put down a large doormat at your front door. Better still, if you have two, you can have one in use while the other gets thoroughly cleaned, and vice versa.

**Please think about it:** walked-in dirt causes damage on nearly all floor coverings: gravel, etc. acts like sandpaper and causes unpleasant scratches! Your laminate flooring will stay beautiful for even longer if you fit felt pads under the feet of your chairs, tables and cupboards - it's easier to move them and prevents scratches.

**Another tip:** don't forget to equip the castors or rollers on office chairs, filing trolleys and mobile containers with soft treads/castors - these are recognisable by their two-tone construction. Old hard- and/or sharp-edged castors on existing furniture should also be exchanged.

### Initial and basic cleaning

Before use, first of all remove wood shavings, dust and dirt with a broom or vacuum cleaner. Cleaning with pure water isn't always the best thing. Use a, by the manufacturer's recommended, laminate cleaner, it's enough to wipe the surface with a well wrung, damp, merely "moist" cloth.

Should stubborn glue residue remain on the surface after installation, it is advisable to use special laminate glue remover - use this only very sparingly according to the manufacturer's instructions, however, otherwise you might dissolve the glue in the joints!

After installation, a thorough cleaning is recommended to get rid of any lingering residues of dust and dirt. For this you should use the laminate flooring cleaning products recommended by the manufacturer of the flooring, in accordance with the manufacturer's recommendations.

### Maintenance – on-going cleaning in the home

Every floor covering is liable to natural wear and tear, determined by the quality of the floor covering and the actual use - you will preserve its value by regular maintenance.



Your new laminate flooring has a hard, impervious surface which dirt cannot cling to and is easily removed.

A vacuum cleaner suitable for hard surface floors or dry cleaning with a dust mop or cloth is the sensible way to remove loose surface dirt.

**A practical tip:** according to experience, this kind of loose dirt can also be eliminated by a specially impregnated dusting cloth or statically charged cloth. Daily use of impregnated dust cloths can cause adherence of the



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impregnation and increased clinging of dirt. An initial treatment with film-forming cleaning materials is not necessary.

Do not use beeswax and polish under any circumstances!

They will not stick to the impervious laminate flooring, do not penetrate and cause unsightly staining.

### Stubborn dust and dirt

Stains caused by normal use, streaks from shoe-soles, crayons and other dirt can be removed as shown in the following table:

#### **Stain**

Rubber smears, shoe heel scuffs, dirt from the street, coloured pencil, oil crayon

#### **Remove with....**

dry brushing, e.g. with white nylon pad



fruit,

#### **Stain**

berries, milk, beer, wine, tea, lemonade

#### **Remove with....**

wipe off immediately with absorbent cloth, or suitable laminate cleaner if dried on and dry wipe afterwards



damp

white nylon pad

#### **Stain**

urine, blood

#### **Remove with....**

wipe off immediately with cloth, or dry brushing with if dried on; wipe off any clinging residue with suitable laminate cleaner, dry wipe afterwards

#### **Stain**

nail polish, shoe cream, varnish, lubricating oil, tar, felt-tip pen, ink, mascara, lipstick, carbon paper, typewriter ribbon



#### **Remove with....**

wipe off with cloth soaked in solvent, e.g.

acetone, concentrated vinegar, nail polish remover, universal thinners - use sparingly in each case with very little solvent and only in the area of the stain: Observe safety regulations!

#### **Stain**

Chocolate, film of fat/grease, cooking oil

#### **Remove with....**

suitable laminate floor-cleaning product

**An important note:** The use of steam cleaners should be absolutely avoided, since hot steam will impair the quality of the adhesion!

### No further treatments necessary

Please do not sand, varnish, polish or wax: otherwise you will adversely affect the typical and intrinsic properties of usage of your new laminate flooring. The surface is particularly long-lived and resistant to wear, so please don't carry out any further treatments.

Beyond this, after-treatments can be used in accordance with the manufacturer's specifications.

### Comments

The advice on care given here is in addition to the cleaning and care recommendations of the laminate flooring manufacturer; it serves as a guideline and is not binding, lays no claim to completeness and reflects as far as reasonably possible the current state of the art.

Experiment is encouraged – warranty claims cannot be derived from this advice. When in doubt, consult the manufacturer/supplier of the laminate flooring product in question.